



Cost to Agency:

| <u>Tiers (Based on a per user model)</u> | <u>Annual Price Per</u> |
|--|-------------------------|
| 0-100 | \$2,000.00 |
| 101-200 | \$4,000.00 |
| 201-400 | \$6,000.00 |
| 400+ | \$8,000.00 |

Services Provided:

Provide the Agency with access to a fully hosted, supported Learning Management System (LMS) utilizing the Blackboard platform (<http://virtualgreenbush.blackboard.com>).

Provide the Agency with access to a course shells for the purpose of loading curriculum developed by the provider of their choice.

Provide the Agency with a program code and training that will include course copy / archive, user creation, online enrollment processes, and end user support. An Administrator's manual will also be provided for reference.

Provide the Agency with a technical support hotline to be in operation from 8:00am until 4:00pm excluding weekends and SEKESC- Greenbush Online holiday vacations.

Agency Responsibilities:

Create system users using a specified prefix for Agency identification.

Create copies of the course provider masters in which to enroll their students.

Enroll users in their respective course sections.

Make users unavailable to any course in which they have completed their work or in which they are no longer working.

Maintain system to track student username / password information and enrollment / completion history.

Notify GBOL when a student is no longer utilizing any Blackboard courses so that they may be made unavailable to the Blackboard system.

Archive and remove courses when all students in a course section have completed their work.

Provide enrollment / usage reports to their course content providers for billing purposes.